

# DynaRent Customer Portal for DynaRent for Microsoft Dynamics 365 Finance & Operations and Supply Chain Management

Release Notes April 2022 (version 10.0.25)

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# Document Information

Title	DynaRent Customer Portal for DynaRent for Microsoft Dynamics 365 Finance & Operations and Supply Chain Management
Subtitle (Subject)	Release Notes April 2022 (version 10.0.25)
Solution Suite	DynaRent
Category	Release Notes
Author	DynaRent team
Published Date	4/11/2022
Status	Final

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# 1 General

## 1.1 Purpose

This document describes the new functionality that has been developed for DynaRent Customer Portal. It also elaborates on the known issues for this release and it provides information about the underlying structure of the application.

This document is primarily meant for product- and implementation consultants familiar with the concepts of DynaRent and the DynaRent Customer Portal.

This document explains the content of the delivery package to consultants of To-Increase partners.

## 1.2 Compatibility

In some cases, an update of the DynaRent Customer Portal requires an update of the DynaRent version of the linked Microsoft Dynamics 365 Finance and Operations instance in order to be fully compatible. The following table lists such dependencies.

Release DNR Customer Portal	Minimum required DNR version	Minimum required D365 version
10.0.25	10.0.25.47	10.0.25

The DynaRent Customer Portal continues to work on older versions and can be implemented on older DynaRent versions, however this will not support the full capabilities of the DynaRent Customer Portal.

## 1.3 Available languages

The DynaRent Customer Portal is only available in the English (EN-US) language. Other languages are currently not supported.

For other languages, please contact your Service contact at To Increase.

## 1.4 Security

Several roles with accompanying duty and attached privileges are shipped along with DynaRent Customer Portal. Not only does this provide a quick start, it also provides a basis for you to implement duties and roles as per your organization's specific requirements.

The security is based on standard Microsoft security measurements on Microsoft Dynamics 365 Finance and Operations, Microsoft Power Apps and Microsoft Dataverse.

## 1.5 Upgrade from earlier versions

Upgrading to a newer version of the DynaRent Customer Portal application is performed by importing a new solution file into your power platform environment and thereby replacing the necessary components. Regarding the release notes, note that they are incremental. So, if you are upgrading while skipping a few versions, you should read all the relevant in-between release notes.

## 1.6 Deliverables

With this release we deliver the following:

1. Release Notes April (version 10.0.25)
2. DynaRent Customer Portal for Microsoft Power Apps - Installation Guide 10.0.25
3. DynaRent Customer Portal for Microsoft Power Apps - User Guide 10.0.25
4. DynaRent Customer Portal Data Refresh Guide 10.0.25
5. CRM Package for DynaRent Customer Portal (version 10.0.25)

## 2 Functionality

This chapter briefly touches upon any core features for DynaRent Customer Portal. Further details can be found on To-Increase Documentation shipped along with this release. This chapter also describes any discontinued features and the reasoning behind the discontinuation.

### 2.1 Core Functionality

Core Functionality is described on To-Increase Documentation.

It includes functionality allowing DynaRent Customer Portal users to check their rentals, invoices and manage their cases.

Added features in this release:

Functional area	ID	Description
Dual-Write	134839	Portal is compatible with Dual-Write Capabilities of F&O
Multi entities/companies	134834/135002	Multiple entities now connect to one Portal
Multi account use	135003	One contact can be connected to multiple customers over multiple entities
My Invoices	134258	Enhanced filtering on Paid, Unpaid, Partial Paid
My Equipment	134254	Fleet number added
My Invoices	134259	Invoice Date added as column
On-rent/off-rent date - exposing the logistical dates related to packing slip/return	134779	Besides the standard DynaRent On-rent/off-rent date dates based on logistical dates packing slip/return have been added, both are available in the Portal
Dashbord	134866	KPI added, Returned not invoiced
My Equipment/Rental Orders	134869	Description of Rental Type is added
Hide fields on Portal	134871	Manual available to hide some fields on the Portal, this can be done by our customer themselves
Minimize information	134999	Manual available to minimize information on the Portal, this can be done by our customer themselves

### 2.2 Discontinued features for this release.

No functional features were discontinued for this release.

**NOTE:** Microsoft is continuously adding new features in the application directly and via Feature Management. Sometimes these are public preview and will be made generally available in future releases, in other cases, they are already general available, and you have the choice to activate them.

Currently, we are not testing compatibility with all new features or combinations.

Once a feature is enabled at the customer environment and in case of any issues or questions related to new standard features and our solutions, kindly contact us via To-Increase support.

## 3 Post Release Defects Resolutions

This chapter describes the issues that have been solved for this release.

### 3.1 Post Release Defects Resolutions for this release

Functional area	ID	Description

### 3.2 Other Resolutions

Functional area	ID	Description
My Equipment/My Rental Orders	143278	An unknown failure occurred during Case creation, this error is solved.
My Totals	143279	Rental Amount showing Zero after contact was added. Solved.

## 4 Known issues

This chapter describes the issues that have been known for this release. It also elaborates on why the issues have not been solved and provides an alternative way on how to cope with them, if any.

### 4.1 Known issues for this release

The following functional issues have been known for this release.

Functional area	ID	Description